

PROVIDER REFERENCE MODULE

# National Correct Coding Initiative

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1.1	Policies and procedures as of August 1, 2016 ( <i>CoreMMIS</i> updates as of February 13, 2017) Published: April 11, 2017	Scheduled update	FSSA and HPE
2.0	Policies and procedures as of September 1, 2017 Published: December 12, 2017	Scheduled update	FSSA and DXC
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4.0	Policies and procedures as of February 1, 2020 Published: May 28, 2020	Scheduled update	FSSA and DXC
5.0	Policies and procedures as of February 1, 2021 Published: June 4, 2021	Scheduled update:  Removed outdated information  In the NCCI Editing and Other Coding Methodologies section:  Added a reference to the Claim Administrative Review and Appeals module  Clarified information about NCCI editing when multiple practitioners bill under the same NPI  Noted that a clean claim form must be submitted with appeals  Updated the Use of Modifiers section  Removed extraneous information from the note about ABA therapy services in the State-Specific Units of Service and Code Pair Allowances (Deactivated Edits) section	FSSA and Gainwell

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#### National Correct Coding Initiative

Note: The information in this module applies to claims for Indiana Health Coverage Programs (IHCP) services provided under the fee-for-service (FFS) delivery system that are reimbursed based on the Healthcare Common Procedure Coding System/Current Procedural Terminology codes. For information about claims for services provided through the managed care delivery system – including Healthy Indiana Plan (HIP), Hoosier Care Connect, or Hoosier Healthwise member services – providers must contact the member's managed care entity (MCE) or refer to the MCE provider manual. MCE contact information is included in the <a href="IHCP Quick Reference Guide">IHCP Quick Reference Guide</a>, available at in.gov/medicaid/providers.

For updates to the information in this module, see <u>IHCP Banner Pages and Bulletins</u> at in.gov/medicaid/providers.

#### Introduction

The Centers for Medicare & Medicaid Services (CMS) developed the National Correct Coding Initiative (NCCI) to promote national correct coding methodologies and reduce improper coding, which may result in inappropriate payment of Medicare Part B and Medicaid claims. The correct coding policies were created based on coding conventions defined in the *American Medical Association (AMA) Current Procedural Terminology (CPT*<sup>®1</sup>) *Manual*, national and local Medicare policies and edits, coding guidelines developed by national societies, standard medical and surgical practices, and current coding practices.

The CMS incorporated NCCI methodologies into state Medicaid programs, pursuant to the requirements of Section 6507, Mandatory State Use of National Correct Coding Initiative (NCCI), of the *Patient Protection and Affordable Care Act* (P.L. 111-148), as amended by the *Health Care and Education Recovery Act of 2010* (P.L. 111-152), together referred to as the *Affordable Care Act*, which amended section 1903(r) of the *Social Security Act*. The *Medicaid NCCI Policy Manual* is available on the *Medicaid NCCI Reference Documents* page at medicaid.gov.

The Indiana Health Coverage Programs (IHCP) has implemented code auditing rules in Medicaid claim processing to represent correct coding methodologies and other coding methods based on general guidance from the CMS, the AMA, and specialty societies, as well as industry standard coding and prevailing clinical practice.

#### **NCCI Editing and Other Coding Methodologies**

As required by NCCI, the IHCP implemented two types of edits within the *Core*MMIS claim-processing system:

- NCCI Procedure-to-Procedure (PTP) Edits PTP edits prevent inappropriate payment of
  services that should not be reported together. Each edit has a column I and column II Healthcare
  Common Procedure Coding System (HCPCS)/CPT code. If the same provider reports the two codes
  of an edit pair for the same member on the same date of service, the column I code is eligible for
  payment but the column II code is denied.
- Medically Unlikely Edits (MUEs) MUEs prevent payment for an inappropriate number or
  quantity of the same service on a single day. An MUE for a HCPCS/CPT code is the maximum
  number of units of service (UOS), under most circumstances, reportable by the same provider for
  the same beneficiary on the same date of service.

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The IHCP applies Medicaid NCCI methodologies of MUEs and PTP edits for the following types of services:

- Medical services billed on professional claims (applicable for practitioner and ambulatory surgical centers)
- Outpatient services in hospitals (including emergency department, observation, and hospital laboratory services)
- Durable medical equipment

As part of this enhanced code editing, the following code methodologies apply:

- Bilateral services billed with a unit-of-service quantity greater than one
- CPT add-on codes reported without reporting a corresponding primary procedure or service

Note: CPT add-on code 99292 (critical care, additional 30 minutes) may be paid to a physician who does not report CPT code 99291 (critical care, first hour) if another physician of the same specialty in his or her group practice is paid for CPT code 99291 on the same date of service. After the edit posts and the claim denies, the provider must follow the administrative review process for the appropriate adjudication review. See the Claim Administrative Review and Appeals and Claim Submission and Processing modules.

- Evaluation and management codes billed on the same date of services as a procedure within a global period
- Evaluation and management codes billed within the pre- and post-operative period
- Component rebundling to deny claims when component codes are billed and a single comprehensive code should be billed

Note: Outpatient claims are subjected to component rebundling. The edit will post and deny when multiple component codes are billed, but a single comprehensive code should have been billed instead.

NCCI editing applies to services on the same date of service, for the same member, by the same provider, on the same or different claims. "Same provider" refers to the same rendering provider (or billing provider, when there is no unique rendering provider), as indicated by the National Provider Identifier (NPI) billed. When more than one rendering provider delivers services to a member on the same date, the claim should reflect the different providers' NPIs at the claim detail level, if applicable. In some instances, when more than one service is delivered to a member on the same date by a single provider (or by multiple practitioners billing under a single NPI), a procedure code modifier can be used to indicate that the service is separate and distinct and to allow the claim to bypass the NCCI editing. In other instances, use of a modifier is prohibited. See the *Use of Modifiers* section for more information.

For explanation of benefits (EOB) codes related to NCCI, see the <u>NCCI Code Editing Explanation of Benefits Codes</u> section of this module. To appeal NCCI editing of a claim, providers must follow the procedures outlined in the <u>Claim Administrative Review and Appeals</u> module, including submission of a new, properly completed claim form along with their request for administrative review.

Medicaid-specific NCCI files and Medicaid NCCI reference documents are located on <u>The National Correct Coding Initiative in Medicaid</u> page at medicaid.gov. Providers not familiar with NCCI methodology are encouraged to access this site for educational materials and to download NCCI PTP and MUE files.

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Providers may send all NCCI correspondence to the following address:

National Correct Coding Initiative Capitol Bridge LLC 2300 9th St. South, Suite PH3 Arlington, VA 22204

Note: Providers should not send claim or appeal questions to this address.

Any NCCI inquiries can be sent to the following email address: NCCIPTPMUE@cms.hhs.gov.

#### Use of Modifiers

When a single rendering provider delivers more than one service to a member on the same date of service, the provider may append an appropriate modifier on the claim to indicate that the service is separate and distinct if the following applies:

- Use of the modifier is allowed per NCCI guidelines.
- The medical record includes sufficient evidence to support use of the modifier.

If use of a modifier is not allowed, the provider should bill the predominant service performed, as described in national billing guidelines.

Modifiers may be appended to CPT or HCPCS codes only when clinical circumstances justify the use of the modifier. A modifier should not be appended to a CPT or HCPCS code solely to bypass NCCI editing. For guidance on proper use of modifiers, see the *Medicaid NCCI Technical Guidance Manual*, available on the *Medicaid NCCI Reference Documents* page at medicaid.gov.

The use of modifiers affects the accuracy of claim billing, reimbursement, and NCCI editing. In addition, modifiers provide clarification of certain procedures and special circumstances. Correct use of modifiers is essential to accurate billing and reimbursement for services provided. See the <u>Claim Submission and Processing</u> module for more information regarding the correct use of modifiers.

#### Use of Span Dates on Professional Claims

All services performed or delivered within the same calendar month and in a consecutive day pattern (or within a single day) must be billed with the appropriate units of service and *from* and *to* dates (*span dates*). Failure to report the correct date span and the number of units performed during the date span could result in a claim denial. For examples of the proper use of span dates to avoid unnecessary MUE-related denials, see *Billing Guidance for Dates of Service* in *Section 3: Professional Claim Billing Instructions* of the *Claim Submission and Processing* module.

#### Hospital Billing of Separately Reimbursable Inpatient Services

The IHCP allows the following hospital provider specialties to bypass the NCCI Practitioner MUEs when billing for physician-administered drugs (PADs) that are reimbursable outside the diagnosis-related group (DRG):

- 010 Acute Care
- 011 Psychiatric Facility
- 012 Rehabilitation
- 013 Long Term Acute Care

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This system update aligns with guidance published by the CMS, which states that NCCI edits do not apply to Medicaid claims from inpatient and residential facilities, such as services to inpatients provided by hospitals. For more information, see the Medicaid NCCI Technical Guidance Manual, accessible from the Medicaid NCCI Reference Documents page at medicaid.gov.

Procedure codes for the PADs reimbursable outside the DRG are published in the Physician-Administered Drugs Carved Out of Managed Care and Reimbursable Outside the Inpatient Diagnosis-Related Group code table, accessible from the <u>Codes Sets</u> page at in.gov/medicaid/providers.

#### NCCI Editing of Claims Submitted via the Provider **Healthcare Portal**

Providers that submit claims via the IHCP Provider Healthcare Portal may view those claims using the Search Claims function. As a result of NCCI editing, there may be rare events when claims will not be immediately available for viewing. If the delay is longer than 24 hours, providers may contact Customer Assistance at 1-800-457-4584 to determine the reason for the delay.

#### Claim Processing and Recoupments

NCCI code editing methodologies can result in recoupments for MUEs or PTP edits, such as when a provider incorrectly bills more than the maximum units of service established for a procedure or when a column II code is reimbursed prior to the column I code.

#### **NCCI Code Editing Explanation of Benefits Codes**

The IHCP developed EOB codes that specifically identify when a claim detail has encountered an NCCI code edit or when a claim could not process through NCCI code editing for an unexpected event.

Table 1 – EOB Codes Related to NCCI Code Editing

EOB	EOB Description	Purpose of EOB
4181	Service denied due to a National Correct Coding (NCCI) edit. Go to https://www.medicaid.gov/medicaid/program- integrity/national-correct-coding-initiative- medicaid/index.html for information regarding NCCI coding policies.	This EOB identifies when a service is denied when submitted with another paid service that is part of a code pair. See <i>The National Correct Coding Initiative in Medicaid</i> page for more information.
4183	Units of service on the claim exceed the medically unlikely edit (MUE) allowed per date of service. Go to https://www.medicaid.gov/medicaid/program-integrity/national-correct-coding-initiative-medicaid/index.html for information regarding maximum number of units of service allowed for the service billed.	This EOB identifies when a detail on a professional or outpatient claim has denied for an MUE. See <i>The National Correct Coding Initiative in Medicaid</i> page for more information.
4186	This is a component of a more comprehensive service. Please resubmit claim with the procedure code that most comprehensively describes the service performed.	This EOB identifies when multiple procedure codes are unbundled, and a single comprehensive code should have been billed. This edit applies to laboratory procedures within the 80000–89999 range only.

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EOB	EOB Description	Purpose of EOB
6382	Routine preoperative medical visits performed on the day of surgery are not separately payable. Documentation not present or not sufficient to justify care was of a non-routine nature.	This EOB identifies denied claim details when an evaluation and management procedure code is billed on the same date as a surgery that has a global period of 0, 10, or 90 days.
6383	Reimbursement reflects the difference between Indiana Health Coverage Programs allowable amount for the procedure billed and the amount paid for the component(s).	This EOB identifies when the reimbursement for a surgical service has been reduced due to a previously paid evaluation and management preoperative care service involving the same provider on the same day.
6384	Routine preoperative medical visits performed within one day prior to surgery are not separately payable. Documentation not present or not sufficient to justify care was of a non-routine visit.	This EOB identifies denied claim details when an evaluation and management procedure code is billed within the pre-operative period, which is one day before a surgery that has a 90 day global period.
		Codes with 0- or 10-day global surgery periods are considered minor surgical procedures and are not subject to this rule.
6386	Postoperative medical visits performed within 90 days of surgery are payable only for a surgical complication and if documented as medically indicated. Documentation not present or does not justify the visit billed.	This EOB identifies denied claim details when an evaluation and management procedure code is billed during the 90 day post-operative period. See the Medicare Physician Fee Schedule at cms.gov to determine the global period for a procedure code.
6387	Post operative medical visits performed within 0-10 days of surgery are payable only for a surgical complication and if documented as medically indicated. Documentation not present or does not justify the visit billed.	This EOB identifies denied claim details when an evaluation and management procedure code is billed during the 0 or 10 days post-operative period. See the Medicare Physician Fee Schedule at cms.gov to determine the global period for a procedure code.
6390	Add-on codes are performed in addition to the primary service or procedure and must never be reported as a stand-alone code.	This EOB identifies denied claim lines when an add-on code is billed without the primary service/procedure (base code) for the same member, on the same date of service, by the same provider, on the same claim or across claims in history.
6396	The service is not payable with another service on the same date of service due to National Correct Coding Initiative.	This EOB identifies when a detail on a claim has denied for a PTP edit.
6399	A previously paid service is being recouped per National Correct Coding Initiative (NCCI) processing of another service on the same date of service by the same provider.	This EOB identifies previously paid claim details that are being recouped based on NCCI processing guidelines.

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## State-Specific Units of Service and Code Pair Allowances (Deactivated Edits)

The NCCI, under the federal *Patient Protection and Affordable Care Act* (H.R. 3590, Section 6507), requires state Medicaid programs to include "NCCI methodologies" in their claim-processing systems. In certain cases, states will request the deactivation of an edit when the state has state-specific regulations or payment policies. An NCCI edit is either a PTP code pair or an MUE that has a specific unit of service identified for the procedure code. When the state has state-specific unit-of-service edits or PTP edits that are different from the NCCI edits, these edits are known as *deactivated edits*. The following sections describe deactivated edits or situations.

Note: Applied behavior analysis (ABA) therapy procedure codes are subject to all NCCI guidelines and edits. Prior allowances to bypass the Practitioner MUEs are no longer in effect, as was the case with the previous State-defined ABA therapy billing codes.

Providers must bill ABA therapy services using the procedure codes listed in the Procedure Codes for Applied Behavioral Analysis Therapy table in Mental Health and Addiction Services Codes, accessible from the <u>Code Sets</u> page at in.gov/medicaid/providers.

#### **Ground Transportation Mileage**

With CMS approval, the IHCP deactivated the MUE for HCPCS code A0425 – *Ground mileage*, *per statute mile* in excess of 250 units. All other IHCP coverage and billing guidance for this code remains unchanged; see the *Transportation Services* module for details.

#### Prenatal Care Laboratory Tests

The IHCP does not subject prenatal care CPT codes 59425 – *Antepartum care only; 4-6 visits* or 59426 – *Antepartum care only; 7 or more visits* to NCCI PTP editing when the following requirements are met:

• Billed with one of the following modifiers:

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- U1 − Trimester one − 0 through 14 weeks, 0 days
- − U2 − Trimester two − 14 weeks, one day through 28 weeks, 0 days
- − U3 − Trimester three − 28 weeks, one day, through delivery
- Billed on the same date of service as the appropriate laboratory codes for prenatal testing

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